

PRODUCT DISCLOSURE SHEET

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| <p>Read this Product Disclosure Sheet before you decide to take out the Personal Financing-i Floating Rate. Be sure to also read the terms in the letter of offer. Seek clarification if you do not understand any part of this document or the general terms.</p> | <p>BANK RAKYAT</p> <p>PERSONAL FINANCING-i FLOATING RATE</p> <p>Product Name : <u>Personal Financing-i InstaCash</u></p> <p>Date : _____</p> |
| 1. What is this product about? | |
| <ul style="list-style-type: none"> This product offer cash facility to meet personal financing requirements whereby it is only limited to personal usage only. However, if the cash facility you require is intended for other purposes such as home renovation or business capital, it is recommended that you explore other alternative financing product, such as Home Financing-i or Micro Financing-i. For further details on Home Financing-i or Micro Financing-i products, kindly visit Bank Rakyat official website at www.bankrakyat.com.my | |
| 2. What is the Shariah concept applicable? | |
| <ul style="list-style-type: none"> This financing is under the Shariah principles of <i>Murabahah</i> (by adopting Tawarruq practices) where based on <i>Wa'd</i> from the customer, the bank will purchase the commodity from a commodity trader and then sells the commodity to the customer based on the <i>Murabahah</i> sales price (cost of commodities with profit) on deferred payment basis and then, as the customer's agent (Wakalah), Bank, will sell the commodity to third party buyer at cash. The cash collected from third party buyer will be deposited into customer's accounts. Currently the commodities being used are <i>Crude Palm Oil (CPO)</i>, <i>Plastic Resin (PE)</i> or <i>Telco Airtime</i>. | |
| 3. What do I get from this product? | |
| <ul style="list-style-type: none"> Total selling price: RM _____ Total amount finance: RM _____ Profit rate: _____ % equal to _____ % flat rate Current Standardised Base Rate (SBR): _____ % Effective profit rate*: _____ % per annum Ceiling rate: _____ % equal to _____ % flat rate Tenure: _____ years <p>*Note: Effective rate are Standardised Base Rate (SBR) + Spread/Margin</p> | |
| 4. What is Standardised Base Rate (SBR)? | |
| <ul style="list-style-type: none"> The SBR we offer on this product is based on the benchmark rate specified by Bank Negara Malaysia. The benchmark rate is currently set as the Overnight Policy Rate (OPR), which reflects the monetary policy stance as decided by Bank Negara Malaysia. | |
| 5. What are possible scenarios to trigger a change in the SBR? | |
| <ul style="list-style-type: none"> The SBR can rise or fall due to changes in the benchmark rate, i.e., changes in the Overnight Policy Rate (OPR). | |

6. Historical SBR for the past 3 years



7. What are my obligations?

- Your monthly instalment: RM _____
- The total amount at the end of _____ years is RM _____

Important: Your monthly instalment and total payment amount will vary if profit rate changes. However, the total payment amount should not exceed the Selling Price.

| Rate | Today (profit rate :.....%) | If profit rate goes up 1% | If profit rate goes up 2% |
|---|--------------------------------|---------------------------|---------------------------|
| Monthly Installment | RM | RM | RM |
| Total profit cost at the end ofyears | RM | RM | RM |
| Total payment amount at the end ofyears | RM | RM | RM |

Note:

- We will communicate to you at least twenty-one (21) calendar days prior to the effective date of implementation if there are any changes in profit rate that applicable to your financing facility.
- Prepayment or excess payment of the monthly instalment is allowed and will be treated as subsequent month instalment payment. The prepayment or excess payment however will affect to the profit calculation of your financing account.

8. What other charges do I have to pay?

- Stamp duty: **0.5%** of total financing as contained in the Stamp Duty Act 1949.
- Wakalah or agency fee of **RM28.30** inclusive Brokerage Fee.

9. Do I need any Takaful coverage?

- You are advised to take takaful plans from takaful operator appointed by the Bank and you are agree to allow Bank to obtain the protection from the said takaful operator. However, you are free to use any other takaful operator in Malaysia which requires you to arrange it on your own.

10. What if I fail to fulfil my obligations?

- Compensation Charge (*Ta'widh*) for Late Payment is as follows:

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| During the Facility Period | <ul style="list-style-type: none"> • Shall not be more than 1% per annum on the overdue installments before termination of the Facility. • Shall not be more than 1% per annum on the total outstanding balance of the Sale Price upon date of termination of the Facility. • Shall not be more than the prevailing daily overnight Islamic Interbank Money Market (IIMM) rate on the outstanding balance of the Sale Price after judgement obtained. |
| After the Facility Period | Shall not be more than the prevailing daily overnight Islamic Interbank Money Market rate (IIMM) on the outstanding balance of the Sale Price. |

- The Bank reserves the right to deduct / sett-off customer's savings balance (Savings/Investment Account/ Share Membership Account) with the bank as payment for outstanding amounts.
- Bank will inform customer at least seven (7) calendar days in advance on the intention to set-off the customer's savings balance.
- The Bank reserves the right to take legal action and all costs incurred will be borne by the customer.

11. What if I fully settle the financing before its maturity?

- The Bank shall provide rebate (*ibra'*) on the total balance deferred profits / profit not accrued.
- The amount of early settlement is as per the formula below:

Early Settlement Amount = Outstanding Selling Price – Ibra' + Late Payment Charges (if any)

Where,

Ibra' = Deferred Profit + Undisbursed Principal (if any) – Other Charges (if any)

12. Do I need a guarantor or collateral?

- You must present guarantor whenever required by the Bank. The collateral is not required for this financing.

13. What do I need to do if there are changes to my contact details?

- It is important that you inform Bank of any change in your contact details to ensure that all correspondences reach you in a timely manner.
- Please contact the Call Centre at **1-300-88-5454** OR visit any branch to any changes of the customer information.

| 14. Where can I get more information? | 15. Any suggestions and your questions can be directed to: | 16. If you wish to complaint on the products and services provided by us, you may contact us at: |
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| <p>For more information, please refer to the product brochure or visit www.bankrakyat.com.my</p> | <p>Call Centre at: 1-300-80-5454</p> <ul style="list-style-type: none"> 7:30 am to 9:30 pm Available for all inquiries 9:30 pm to 7:30 am Available only to check application status, internet banking and report lost card <p>Or</p> <p>International Line : +603 5526 9000</p> <p>Or</p> <p>Facsimile 03-2264 7301</p> <p>Or e-mail to telerrakyat@bankrakyat.com.my</p> | <p>Call Centre at: 1-300-80-5454</p> <p>or send your complaint to:</p> <p>Public Complaints Bureau Unit, Customer Service, 9th Floor, Tower 1, Bank Rakyat Twin Tower, No. 33, Jalan Rakyat, KL Sentral, 50470 Kuala Lumpur</p> <p>or e-mail to aduan@bankrakyat.com.my</p> <p>Or</p> <p>Contact Bank Negara Malaysia LINK or TELELINK at:</p> <p>Block D, Bank Negara Malaysia, Jalan Dato' Onn, 50480 Kuala Lumpur Tel: 1-300-88-5465 Fax: +603-21741515 E-mail: bnmtelelink@bnm.gov.my</p> |
| 17. Where can I get assistance and redress? | | |
| <ul style="list-style-type: none"> If you have difficulties in making monthly payments, you should contact us earliest to discuss payment alternatives. You may contact us at any of the Bank's branches or the branch where the financing is made. Alternatively, you may seek the services of Agensi Kaunseling dan Pengurusan Kredit (AKPK), an agency established by Bank Negara Malaysia to provide free services on money management, credit counselling and debt restructuring for individuals. You can contact AKPK at: <p>AKPK Headquarters HQ Kuala Lumpur Level 5 and 6, Menara Aras Raya 50350 Kuala Lumpur Tel: +603-26167766 E-mail: enquiry@akpk.org.my</p> | | |
| 18. Other personal financing packages available. | | |
| <ul style="list-style-type: none"> Personal Financing Fixed Rate _____ | | |
| <p>IMPORTANT NOTE:</p> <ul style="list-style-type: none"> LEGAL ACTION MAY BE TAKEN AGAINST YOU IF YOU <u>DO NOT</u> KEEP UP FINANCING PAYMENT ON YOUR PERSONAL FINANCING. THIS PRODUCT HAS BEEN APPROVED BY SHARIAH COMMITTEE ON 29 APRIL 2013. PRODUCT DISCLOSURE SHEET MUST BE READ, UNDERSTAND, ACCEPTED AND MUST BE SIGNED BY THE CUSTOMER. THE INFORMATION PROVIDED IN THIS PRODUCT DISCLOSURE SHEET IS VALID AS AT _____ | | |